

## FOR IMMEDIATE RELEASE

## RHB EXTENDS FINANCIAL RELIEF PROGRAMME TO FLOOD VICTIMS

**7 November 2017, Kuala Lumpur** – In an effort to ease the plight of flood victims in Penang, RHB Bank Berhad ("RHB" or "the Group") will provide assistance to its affected customers and staff through a specially developed financial relief programme.

Customers will be offered a deferment of loan installment servicing for six months and waiver of late charges for housing loan and Amanah Saham Bumiputera (ASB) financing. In addition, customers are offered up to three months of extension of repayment on personal financing, auto finance and EASY loans. The Group will also waive finance charges specifically refund of ATM, Debit Card and Credit Card replacement fees to those affected.

Late payment charges and interest on affected credit cards will be waived for up to a total of RM500 for three months. As for SME loans, moratorium assistance requested by affected clients will be considered on a case by case basis and to refer to SME Team.

Customers of RHB Bank can call its call centre at 03 – 9206 8118 or visit their home branches to apply for the said relief assistance; our teams will be on standby to review each request on a case-by-case basis.

"RHB Bank recognises the difficulties experienced by our customers due to the floods in Penang. In reaching out to our customers to alleviate part of their concerns, the flood relief programme comes into immediate effect. We trust that this will help lighten their financial burden," said Dato' Khairussaleh Ramli, Group Managing Director of RHB Banking Group.

Issued on behalf of RHB Bank Berhad by Group Corporate Communications. For more information, please contact Norazzah Sulaiman at 603-9280 2125/<u>norazzah@rhbgroup.com</u> or Cynthia Blemin at 012-249 4071/<u>cynthia.blemin@rhbgroup.com</u>

## **About the RHB Banking Group**

The RHB Banking Group, with RHB Bank Berhad as the holding company, is the fourth largest fully integrated financial services group in Malaysia. The Group's core businesses are structured into seven main business pillars, namely Group Retail Banking, Group Business & Transaction Banking, Group Wholesale Banking, RHB Singapore, Group Shariah Business, Group International Business and Group Insurance. Group Wholesale Banking comprises Corporate Banking, Investment Banking, Group Treasury & Global Markets, Asset Management and Private Equity. All the seven business pillars are offered through the Group's main subsidiaries – RHB Investment Bank Berhad, RHB Islamic Bank Berhad and RHB Insurance Berhad, while its asset management and unit trust businesses are undertaken by RHB Asset Management Sdn. Bhd. and RHB Islamic International Asset Management Berhad. The Group's regional presence now spans ten countries including Malaysia, Singapore, Indonesia, Thailand, Brunei, Cambodia, Hong Kong/China, Vietnam, Lao PDR and Myanmar.

For more information, please visit www.rhbgroup.com