



7 JULY 2021

RHB PROVIDES PEMULIH REPAYMENT/PAYMENT ASSISTANCE TO CUSTOMERS

Kuala Lumpur – RHB Banking Group (“RHB” or the “Bank”) will provide customers with the choice between a six-month deferment of instalments on loan/financing facilities or a 50% reduction in instalments for 6 months in line with Pakej Perlindungan Rakyat dan Pemulihan Ekonomi (PEMULIH), as recently announced by the Government.

The PEMULIH Repayment / Payment Assistance programme applies to all individual borrowers, including those from the B40, M40, and T20 categories, and microenterprises, as well as small and medium enterprises (“SME”) that have been affected by the COVID-19 pandemic. This is applicable to loan / financing facilities approved before 1 July 2021 and are not in arrears for more than 90 days on the date the application is submitted. No supporting documents are required upfront for the processing of applications. Customers who wish to apply only need to submit their request through the RHB e-Form available on RHB’s corporate website, or respond to 2-way SMS messages that are being sent to them.

“We will continue to provide assistance to our customers who are impacted by the prolonged COVID-19 pandemic and Movement Control Order through the PEMULIH Repayment / Payment Assistance programme. All applications will be automatically approved without any need for customers to submit any supporting documents. This is to ensure that affected customers receive assistance as quickly as possible. Customers may submit their applications from 7 July 2021 onwards,” said Dato’ Khairussaleh Ramli, Group Managing Director and Group CEO, RHB Banking Group.

“To make it even easier for our individual customers, we are sending out special 2-way SMS messages inviting them to apply for the PEMULIH Repayment / Payment Assistance programme. Customers only need to read the Terms and Conditions, and thereafter respond to the SMS message to apply. Emails will also be sent to our microenterprise and SME customers with links to simple e-Forms to facilitate their application process,” Dato’ Khairussaleh added.

As of 30 June 2021, RHB has extended in total approximately RM34.4 billion in various forms of payment assistance to Retail and SME customers, benefitting more than 240,000 individuals and more than 4,700 SME businesses since the beginning of the COVID-19 pandemic.

Further information on the PEMULIH Repayment / Payment Assistance programme is available on RHB Banking Group's corporate website at www.rhbgroup.com
